

SOUTHEAST FINANCIAL CREDIT UNION GIFT CARD TERMS & CONDITIONS

“Agreement” means these Visa Non Reloadable Card Terms and Conditions. “We” “us” and “our” refer to Southeast Financial Credit Union. “You” and “your” refer to the person who has obtained a Card from us. “Card” means the primary Visa Non Reloadable Prepaid Card and any secondary Non Reloadable Cards obtained from us. Our Business Days are Monday through Friday, bank holidays are not included.

AGREEMENT AMENDMENTS

We agree to maintain the Card for you and to perform according to this Agreement. By obtaining a Card from us, activating the card, and by using the Card or by permitting anyone else to use the Card, you agree to the provisions of this Agreement, which are subject to amendment, and further agree that this Agreement is binding on your successors, representatives and assigns. We may from time to time adopt new or amended provisions which will be effective after notice has been mailed to you at the last address or email address shown for the Card on our records or has been posted on our Web site or as otherwise permitted by law. Provisions changed pursuant to regulatory authorities shall be effective per such regulation without further notice. You must be a resident of the U.S. to purchase this Card.

BEFORE USING THE CARD

Write down your Card number and the Customer Service Number on a separate piece of paper in case the Card is ever lost or stolen. You will be deemed to have accepted all terms of this Agreement if you do any of the following: (a) use the Card or (b) activate the Card. Please sign the back of your Non Reloadable Prepaid Card immediately upon receipt.

USING YOUR CARD

The VISA Gift Card is a Non Reloadable stored-value card. It is not a credit card. This card is issued by Southeast Financial Credit Union pursuant to a license from Visa U.S.A., Inc. Your Card may be used at merchants who accept VISA debit cards worldwide. You may be required, for validation purposes, to provide personal information. You may use your Card after activation. The Card is non-transferable. You are responsible for all authorized transactions made with this Card. You may only use the Card when there is a balance available on the Card and only up to the amount left on the Card and any transaction fee due. Any transaction made that exceeds the available balance will be declined. Your Card is valid until the expiration date on your Card or until the funds on the Card have been exhausted, whichever comes first, except where prohibited by applicable law.

You may check the available balance or review recent transactions by calling 1.800.521.9653 or visiting www.southeastfinancial.com.

Gift Card Account Fees and Charges:

- Card Service/Enrollment Fee: \$2.50 per card, payable upon issuance.

- Inactivity Fee: An inactivity fee of \$2.00 applies after 12 consecutive months of non-usage.
- Card Replacement Fee (L/S): A \$5.00 fee is assessed on the account when a card that is marked as lost/stolen and is replaced.
- Consumer Alert Fee: \$.25 for each text and/or email.

ERROR RESOLUTION PROCEDURES

In case of errors or questions, call us toll free at 1.866.902.6082. We must hear from you no later than 60 days after the transaction date. You must provide the following information: your name and Card number, a description of the suspected error, an explanation as to why you believe an error has occurred and the dollar amount of the suspected error. If you tell us orally, we may require you to send your complaint or question in writing within 10 business days.